

## Information and consent form

Thank you for taking the time to speak with us. If you have any questions about this research project, please email [elissa@delib.net](mailto:elissa@delib.net).

### What the research is about

This research is being carried out by Delib. We're doing this research to better understand our customer's needs and expectations of Citizen Space, specifically the customer's view of the Add activity page. Your participation in this session will help us to improve Citizen Space and ensure it is intuitive and easy to use.

### Taking part is up to you

- You don't have to answer any questions that you don't want to.
- You can ask to stop the call or take a break at any time.
- You can change your mind about taking part at any point and for any reason, including after the call. To withdraw you can email [elissa@delib.net](mailto:elissa@delib.net). If you do decide you no longer want to take part, all of the information you have given us will be deleted.
- If you change your mind after the research session, you may ask Delib to correct, stop processing, erase, or provide a copy of your information we have at any time by contacting [elissa@delib.net](mailto:elissa@delib.net).

### We will keep your information secure

- Information collected will not be used for any other purpose than as described above.
- You have full control over how we use your information and can tell us how you want it to be used.

To take part in the research you will need to agree to the following statements:

- I am happy to take part in the research described above
- I have been informed of and understand the purpose of the research, and have been given the opportunity to ask any questions
- I understand that participation is voluntary and I can withdraw at any point
- I am happy for the session to be video recorded
- I am happy for the session to be audio recorded

To consent/agree to being recorded, and the data from the recording being used for the research after reading the above, please sign and date this form and return it to us.

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Delib representative: Elissa Watson

If you have any questions or concerns about this consent form or the interview process, please contact [elissa@delib.net](mailto:elissa@delib.net)